



TRI-TOWN AMBULANCE

West Tisbury • Chilmark • Aquinnah

Chief Ben Retmier, Tri-Town Ambulance Chief
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Tri-Town Ambulance Committee March 5, 2019 Meeting Minutes Approved by the Committee 4/2/2019

Committee Chair Warren Doty called the meeting to order at 2:00 p.m.

In attendance

Committee Chair Warren Doty, Committee Member Cindy Mitchell, Chief Ben Retmier, Admin Assistant Allison Graczykowski

Absent: Committee Member Jim Newman

- **Approval of February 5th, 2019 Meeting Minutes**

Committee Chair Warren Doty declared the meeting minutes approved by rule of necessity.

- **Old Business**

Chief Retmier received ambulance facility plans and shared that he will provide a written response later today. Committee Chair Warren Doty asked Chief Retmier to accompany him on a walk around with the abutters to the land on Thursday. Chief Retmier confirmed his attendance.

- **New Business**

Time will be reserved for topics the chair did not reasonably anticipate.

- **TTA Chief report**

Three Month Review

Chief Retmier shared that from December 5th, 2018 to March 5, 2019, Tri-Town Ambulance had a total of 71 incidents. Last year for this same period, there were 58 incidents.

The year to date total thus far for 2019 is 51 incidents. At the same time last year Tri-Town Ambulance had 39 incidents.

Chief Retmier shared that TTA crew encountered a difficult call and that the Critical Stress Debrief Team came in to meet with the crew.

- **Adoption of Protocol for Travelers Insurance**

Administrative Assistant Allison Graczykowski shared with the committee that billing protocols had been created years ago to ensure that claim handling/billing is handled with consistency. Occasionally travelers that visit the Island purchase Travelers Insurance that covers medical bills should they have any. Prior experience indicates that these carriers typically send a settlement agreement asking the vendor (in this case TTA) to accept a lesser amount. In some cases, the amount offered is as low as \$300.00. Allison requested that the committee vote to add a protocol that in the event travel insurance requests a settlement, that TTA will offer a 25% discount on the billed amount. Committee member Cindy Mitchell motioned to approve, and Committee Chair Warren Doty seconded the motion. The motion passed unanimously.

- **Comstar Update**

Collections continue to go well.

- **Next Meeting Date**

Tuesday April 2nd at 12:00 pm.

- **Adjournment**

Committee member Cindy Mitchell motioned to adjourn the meeting at 12:55pm and Committee Chair Warren Doty seconded the motion. The motion passed unanimously.

Prepared by: _____
Allison Graczykowski Administrative Assistant